


Opening the Remote Manager


How to open the Remote Manager:

- Click on  in the shortcut bar.
- Log on with your user name and password.

The Remote Manager opens.

Updating the Remote Manager

How to update the view in the Remote Manager:



- Click on .

The Remote Manager view is now up to date.

Finding a Remote Client

How to find a remote client:

- Enter the search criteria in the input line


Filter  .

The results are shown in the Remote Manager.

Note: To display the remote clients and set up a connection, the remoted setup must have been previously installed on the remote computer.

Editing a Remote Client


How to edit a remote client:

- Select the remote client you wish to edit.
- Click on .
- Change and/or add data.
- Tick off checkboxes to activate functions.
- Untick checkboxes to deactivate functions.
- Click on **Save**.

The input window closes and all modifications are saved.

Deleting a Remote Client


How to delete a remote client:

- Select the remote client you wish to delete.
- Click on .
- Confirm the security prompt with **Yes**.

The remote client has been deleted and is no longer present in the Remote Manager.

Creating a new Folder


How to create a new folder:

- Select the folder under which you wish to create the new one.
- Click on .
- Enter the data in the input window as desired.
- Click on **Save**.

The newly created folder is now found under the previously selected one.

Editing Folders

How to edit a folder:


- Select the folder you wish to edit.
- Click on .
- Change data in the input window as desired.
- Click on **Save**.

The input window closes and all modifications are saved.



Deleting a Folder


How to delete a folder:

- Select the folder you wish to delete.
- Click on .
- Confirm the security prompt with **Yes**.

The folder has been deleted and is no longer present in the Remote Manager.

Opening the User Manager

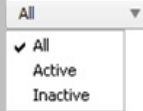
How to open the User Manager:

- Click on .
- Log on with your user name and password.

The User Manager opens.

Filtering by Online Status


How to filter your remote clients by their online status:

- Click on All.
- Select a status .

The Remote Manager displays the filtered remote clients.

Updating Remote Clients

How to update all remote clients:

- Click on .

All remote clients are updated automatically.

How to stop updating:

- Click on .

Updating the remote clients is stopped.

Connecting to a Remote Client

How to connect to a remote client:


- Doubleclick the remote client in the Remote Manager.

A new tab with the screen transmission of the remote client opens.

Close the tab to cut the connection to the remote client.






Using the File Transfer

How to exchange files with a remote client:

- Click on .

A new tab with the file transfer opens.


Use the following icons for operating the file transfer:

-  Update view
-  Upload
-  Download
-  Synchronize folder
-  Stop file transfer



Mapping Ports


How to map ports on a remote client:

- Click on .
- Select the remote client.
- Enter the IP or DNS name of the port.
- Specify a port under **Local Port**.
- Click on **Connect**.


The connection to the specified host is set up via the corresponding port.

Toggling the Zoom Mode

How to toggle the total and partial view:

- Click on .



Now you see a detail of the screen transmission.

- Click on  again.

Now you see the total view of the screen transmission.

Recording and playing Sessions

How to record and play a session with the remote client:

- Click on  to record a session.
- Click on  again to stop recording.
- Select a storage location.
- Store the recording as *.exe file.
- Doubleclick the session recording.

The video player opens and you can watch the recorded session.

Transmitting Scancodes

How to transmit keyboard scancodes:

- Click on .
- Select **Transmit Keyboard Scancodes**.

Your keyboard scancodes are being transmitted.

Opening System Information


How to open system information of a remote client:

- Click on .
- Select **System information/Remote Task Manager**.

The system information is opened.

Connection Performance Test

How to test the connection performance:

- Click on .
- Select **Test connection performance**.
- Select in the first and second combo box a remote client or server.
- Activate the options by ticking off the checkboxes.
- Click on **Start test**.

The results of the connection performance test are displayed.



🔗 Hiding the Remote Desktop

How to hide the remote desktop:

- Click on .
- Select **Suppress desktop transmission**.

The remote desktop is hidden.

🔗 Ending the Connection




How to end the connection to a remote client:

- Click on .
- Select **End session**.

The connection to the remote client terminates and the tab closes.


🔗 Sending Key Combinations

To execute key combinations on a remote client, use the following keys:

-  **Alt-Tab**
-  **Ctrl-Esc**
-  **Ctrl-Alt-Del**

🔗 Restoring the RDP Connection


How to restore the connection to a remote client:

- Click on .

The connection to the remote client is restored.

🔗 Starting the Remote Task Manager


How to start the task manager of a remote client:

- Click on .

The task manager of the remote client starts.

🔗 Changing the Image Transmission Quality


How to change the image transmission quality of a remote client:

- Click on .
- Select the desired quality.

The screen is transmitted in the selected quality.

🔗 Selecting the Remote Monitor


How to select the remote monitor of a remote client:

- Click on .
- Select the desired monitor.

The selected monitor is now displayed.

🔗 Changing the Password

How to change your password:

- Click on .
- Fill in the dialog.
- Click on **Change**.

Your password has been successfully changed.

