

# Documentation

## **OpenScape UC Application Mobile Client**

User Guide

A31003-S5070-U104-1-7619

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# History of Changes

Date	Changes	Reason
2012-05-11	Chapters about OS iPhone and Android removed from the manual. Reference to the OpenScape Mobile manual added.	V7





# 1 OpenScape Mobile Client

The OpenScape Mobile Client allows cell phone users to deploy presence-based contact lists and conference teamwork features via remote access.

The OpenScape Mobile Client menu offers options for toggling different views and triggering the features therein, updating the data display (manually or automatically), logging off and closing the application.

The OpenScape Mobile Client features are the same for all supported mobile phone platforms as far as possible. However, the menu structures slightly deviate from each other or are displayed in different views on some platforms.

After logging on to the , a status field displays the current user and phone number of the selected device.

## 1.1 Outline

The instructions on hand are divided into the following chapters:

### **Chapter 1, "OpenScape Mobile Client"**

In this chapter you find general information on the OpenScape UC Application communication solution as well as information on the structure and the use of this manual.

### **Chapter 2, "Windows and Nokia"**

This chapter explains how to use OpenScape Mobile Client for the mobile device operating system "Windows and Nokia".

### **Chapter 3, "Blackberry"**

This chapter explains how to use OpenScape Mobile Client for the mobile device operating system "Blackberry".

## 1.2 Working with this Manual

Basics on how to use this manual.

## 1.2.1 Formats and Display Forms

In the manual on hand the following conventions apply:

Purpose	Display	Example
Product and company names	Italic	<i>...OpenScape UC Application...</i>
Special emphasis	Bold	<b>Name</b> must not be deleted.
User interface elements	Bold	Click <b>OK</b> .
Menu sequence	>	<b>File &gt; End</b>
Textual cross reference	Italic	You find further information in the <i>Configuration and Administration</i> manual.
Path and file names	Font with fix character spacing, e. g. Courier	c:\Program Files\... or Example.txt
Variables	Italic in angle brackets	Enter your <user name> and the <password> to log on to the system.
Output	Font with fix character spacing, e. g. Courier	Command not found.
Entry	Font with fix character spacing, e. g. Courier	Enter LOCAL as file name
Key combination	Bold	[Ctrl]+[Alt]+[Esc]
Steps and subordinate steps in instructional text	Numeric and alphabetic lists	1. Configure the RADSL telephony subscribers with the respective extensions.  a) Click on <b>Add</b> .  b) Enter the name of the RADSL telephony subscriber in <b>RADSL telephony subscriber</b> .
Alternative steps in instructional text	Bulleted list	<ul style="list-style-type: none"> <li>• If you would like to issue amounts, activate the check box <b>Issue amounts instead of units</b>.</li> <li>• If you would like to issue units, deactivate the check box <b>Issue amounts instead of units</b>.</li> </ul>

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**NOTICE:** Indicates useful notes.

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**IMPORTANT:** Indicates situations that may result in damage to

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property and/or loss of data.

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### 1.2.1.1 Figures

This manual depicts all input dialogs important for operation and configuration. Depending on the operating system, the browser used, the screen resolution, the configurations on your PC and your selection of the user interface style, the figures shown in this manual may appear slightly different.

## 1.2.2 Reference Manuals

This section informs you about additionally available user documentation on OpenScape UC Application.

Please note that a printed version of the manuals is only available on special request. All other documents are available on the enclosed DVD as full-text search-compatible PDF version. Additionally, an online help is available for most of the components, which can be started directly from the respective programs.

The following operating instructions for OpenScape UC Application are available:

Manual	Topic
Client Applications	Overview of all clients of the OpenScape UC Application. Furthermore, the operating instructions of the OpenScape Voice Portal, the OpenScape Extension for Microsoft Outlook the OpenScape Desktop Integration and the OpenScape Click-to-Dial-Browser-Plug-in.
OpenScape Desktop Client Enterprise Web Embedded Edition	Installation and operation guide for the OpenScape Desktop Client Enterprise Web Embedded Edition.
Quick Guide OpenScape Desktop Client Enterprise Web Embedded Edition	Quick guide through the OpenScape Desktop Client Enterprise Web Embedded Edition.
OpenScape Web Client	Operating instructions for the client OpenScape Web Client.
Quick Guide OpenScape Web Client	Quick guide through the OpenScape UC Application OpenScape Web Client.
Quick Guide OpenScape Mobile Client	Quick guide through the client OpenScape UC ApplicationOpenScape Mobile Client.

## 1.3 Supported Mobile Device Operating Systems

You can use the OpenScape Mobile Client to access important OpenScape UC Application remotely. To do this, you can deploy the following mobile device operating systems:

- Nokia and Windows mobile devices
- Blackberry

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**NOTICE:** You find information about using the OpenScape UC Application features via the "iPhone" and "Android" operating systems in the operating instructions for the product *OpenScape Mobile*.

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**NOTICE:** You find details about supported mobile devices, their operating systems and usable versions in the *OpenScape UC Application Planning Guide* manual.

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The following chapters describe how to operate the usable OpenScape UC Application features in relation to the respective mobile phone operating system.

## 1.4 Usage Requirements

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**NOTICE:** You find information about the providers that support a connection by GSM (EDGE) in the specifications of your mobile device.

---

The following requirements must be complied with for accessing the OpenScape UC Application features via the OpenScape Mobile Client:

- The data option has been released for your mobile device.
- You can access the internet with your mobile device.

## 2 Nokia and Windows Mobile Devices

Using OpenScape Mobile Client on Nokia and other mobile devices with Windows operating systems.

In the following we describe how to use OpenScape Mobile Client on Nokia and other mobile devices with Windows operating systems.

### 2.1 Application Requirements for Nokia and other Mobile Devices with Windows Operating Systems

Application requirements for using OpenScape Mobile Client on Nokia and other mobile devices with Windows operating systems.

The application requires an Enterprise Mobile License on the OpenScape UC Application and can be used on the following Windows Mobile versions:

- Windows Mobile 5 Phone Edition
- Windows Mobile 6.x Professional

### 2.2 Virus Scanners for Nokia and Windows Mobile Devices

We recommend the anti-virus program F-Secure Mobile Security™ for Windows mobile devices that use Windows Mobile 5.0, Windows Mobile 6 Professional or Windows Mobile 6.1 Professional as operating system.

Suitable anti-virus programs for all other mobile phone operating systems are still being tested. We can therefore not recommend a special virus scanner for such mobile phones.

### 2.3 How to Install an Applet on the Nokia or Windows Mobile Device

Installing the applet on Nokia E-Series and Windows mobile devices.

In the following we describe how to install an applet on Nokia E-Series and Windows mobile devices.

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**NOTICE:** Nokia E-Series and Windows mobile devices access a specific web site of the Facade server for installing the OpenScape Mobile Client.

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#### **Step by Step**

- 1) Open the WEB-Browser on your device.
- 2) To download the applet version appropriate for your mobile device, enter the following internet address in the browser:

`http://<IP address or server name of the Facade server>:8081/download`

---

**NOTICE:** Your system administrator provides the address data for the Facade server.

---

- 3) Select the applet appropriate for your mobile device from the download area.
- 4) Answer a program prompt on your device by specifying that you need an installation package.

Download and installation of the selected package on the device start automatically. Subsequently, you can log on to the OpenScape UC Application.

## 2.4 How to Start the Application on the Nokia or Windows Mobile Device

Starting the applet on the Nokia or Windows mobile device.

To start the applet on the Nokia or Windows mobile device proceed as follows:

#### **Step by Step**

- 1) Click on the OpenScape Mobile Client program icon on your mobile device.
- 2) Log on to the OpenScape UC Application.

- **User name:** <complete OpenScape UC Application user name in the format: USER NAME@DOMAIN>

---

**NOTICE:** If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>\<user name>**.

---

- **Password:** <password>
- **Server:** `http://<IP address or server name of the Facade server>:8081/axis/services`

---

**NOTICE:** Your system administrator provides the logon data.

---

- 3) Click on **Login**.

The application starts.

## 2.5 How to Update the Application on the Nokia or Windows Mobile Device

Updating the applet on Nokia E-Series and Windows mobile devices.

To update the applet on the Nokia or Windows mobile device proceed as follows:

---

**NOTICE:** Nokia E-Series and Windows mobile devices access a specific web site of the Facade server for installing the OpenScape Mobile Client.

---

### *Step by Step*

- 1) Open the web browser on your mobile device to install a new version of the applet.
- 2) To download the new applet version for your mobile device, enter the following internet address in the browser:

```
http://<IP address or server name of the Facade  
server>:8081/download
```

---

**NOTICE:** Your system administrator provides the address data for the Facade server.

---

- 3) Answer a program prompt on your device by specifying that you need an update package.
- 4) Select the new version of the applet appropriate for your mobile device in the download area.

Download and update of the selected package on the device start automatically. After the update you can log on as usual.

## 2.6 Operation

The OpenScape Mobile Client features are the same for all supported mobile phone platforms as far as possible. However, the menu structures slightly deviate from each other or are displayed in different views on some platforms.

The following views are available:

### **Contacts**

The view is the main view to which you can return from the other views. Here you can create, edit, call or delete contacts.

### **Find Contact (directory search)**

You can use the **Directory Search** view to find a specific contact. You can look for contacts by entering a contact name in the global address directory as well as in your private address book.

## Journal

The **Journal** view displays the last 20 incoming, outgoing, and missed calls.

## Devices

The **Devices** view opens your terminal-device list. In there you can add a terminal device. Furthermore, you can select a device as the one you prefer for the one-number service (ONS).

## Conferences

You can manage your conferences via this view.

## More...

The **More...** view provides the following options:

- Under **Call** you can dial a phone number not contained in your contact list. This number is dialed via the one-number service, so that your preferred device is used.
- Under **Handover to** you can transfer an active call to another terminal device or to another extension. The device can be of your or somebody else's extension.

---

**NOTICE:** You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

Only Class-A devices are principally able to simultaneously use a voice and the data connection.

Please note that some devices are Class-A only in the UMTS(3G)/GSM combination, but are Class-B in case of GPRS(2G)/GSM.

Consequently, these devices are only capable of using both connections simultaneously if a 3G connection exists.

Supported devices:

Class-B: iPhone 2G, Nokia E61i, E65, E51, 6720, BlackBerry 8100, 8120, 8800, 8820, 8900, 9000, 9700.

Class-A: iPhone 3G(S), iPhone 4G(S), Nokia E52, E72.

In case of devices not listed above you can consult the associated device specifications for details.

---

- Under **Select Status** you can invoke the list of status options for your presence display.
- Under **Setting a Rule** you can activate or deactivate a rule for handling your calls.
- Under **Settings** you can display user information, set the update mode to manual or automatic and view an error protocol.

---

**NOTICE:** If you have set the **Auto Refresh** feature, the display is updated each time you change the view.

---



### Exit

Select this option to close the OpenScape Mobile Client.

## 2.6.1 Contacts

Contacts are the address items you entered in your private contact lists on the OpenScape server. Contacts can be combined in groups. The contact view of the OpenScape UC Application represents these groups. The group **Standard** is a defaulted group that displays all of your private contacts.

The **Contacts** view offers the following options:

- **Calling a contact**
- **Adding a contact manually**
- **Opening a contact**
- **Editing a contact**
- **Deleting a contact**
- **Initiating an Ad-hoc conference**
- **Creating a group**
- **Adding a contacts group**
- **Editing the group**
- **Deleting the group**

### 2.6.1.1 How to Call a Contact

Calling a contact.

To call a contact proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Select the contact to be called.

---

**NOTICE:** When selecting the conference participants, please heed their telephone status.

---

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

**3) Select **Call....****

The dialog for making calls opens.

**4) If the contact has several devices, select one of them in the dialog under **Number:**.**

**5) In the **Call me on my device** field use the combo box to select one of your devices for making a call.**

The call is initiated.

## 2.6.1.2 How to Add a Contact Manually

Adding a new contact to the contact list.

To add a new contact manually proceed as follows:

### *Step by Step*

**1) Invoke the **Contacts** menu in the OpenScape Mobile Client.**

**2) Press **Manual Input**.**

The **New Contact** dialog opens.

**3) Enter the contact data manually.**

**4) Click on **OK**.**

The dialog closes and the contact is added to your OpenScape contact list.

## 2.6.1.3 How to Open a Contact

Displaying data of an available contact.

To open a contact proceed as follows:

### *Step by Step*

**1) Invoke the **Contacts** menu in the OpenScape Mobile Client.**

**2) Pick the desired contact via **Select**.**

**3) Select **Open**.**

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

## 2.6.1.4 How to Edit a Contact

Editing an available contact.

To edit a contact proceed as follows:

### ***Step by Step***

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be edited via **Select**.
- 3) Select **Edit....**

The **Edit contact** dialog opens.

- 4) Perform the desired modifications.
- 5) Click on **OK**.

The dialog closes and the contact is changed in your OpenScape contact list.

## **2.6.1.5 How to Delete a Contact**

Deleting a contact

To delete a contact proceed as follows:

### ***Step by Step***

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be deleted via **Select**.
- 3) Select **Delete**.
- 4) Click on **OK**.

The dialog closes and the contact is removed from your OpenScape contact list.

## **2.6.1.6 How to Create a new Contact Group**

Configuring a new contact group.

To configure a new contact group proceed as follows:

### ***Step by Step***

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to **New group**.
- 3) Enter the name of the new group.
- 4) Click on **Save**.

The new contact group has been defined and added to the OpenScape contact list.

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

### 2.6.1.7 How to Add Contacts to a Contact Group

Adding a new contact to a contact group

To add contacts to a contact group proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Add Contact**.
- 4) Select the subscribers you wish to add to the group from your OpenScape contact list.
- 5) Click on **Save**.

The contacts are added to the group.

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

### 2.6.1.8 How to Edit a Contact Group

Editing a contact group.

To edit a contact group proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Edit group**.
- 4) Change the name of the selected group.
- 5) Click on **Save**.

The name of the group is changed and updated in the OpenScape contact list.

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

### 2.6.1.9 How to Delete a Contact Group

Deleting a contact group.

To delete a contact group proceed as follows:

### Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Delete group**.
- 4) Click on **Save**.

The contact group has been removed from the OpenScape contact list.

---

**NOTICE:** The contacts that were members of the deleted contact group are still present in the OpenScape contact list.

---

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

## 2.6.1.10 How to Initiate an Ad-hoc Conference

Initiating an Ad-hoc conference.

To initiate an Ad-hoc conference proceed as follows:

### Step by Step

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contacts via **Select**.

---

**NOTICE:** When selecting the conference participants, please heed their telephone status.

---

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- 3) Select **Conference**.

The **Start Ad hoc Conference** window opens.

- 4) If the contacts have several devices, select one of them for each contact in the dialog under **Number:**.

---

**NOTICE:** In case of scheduled conference the members' device cannot be selected. If required, the single members are always called on their ONS number.

---

- 5) If required, change the dial-in status.

The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

- 6) In the **Call me on my device** field use the combo box to select one of your devices for the conference.

---

**NOTICE:** As conference member you can view the other members' presence and media status; however, you cannot see whether the members are connected to the conference. A scheduled conference is shown in the contact list in the frame "Active conferences".

In this release of the OpenScape Mobile Client, no scheduled conferences can be created, edited or deleted. You can only change the participants' Dial-In/Dial-Out status.

---

The ad-hoc conference is initiated.

## 2.6.2 Directory Search

You can use the **directory search** to find a specific contact. In this process, the global and your private address book are involved in the search. You can use either the contact's surname or first name as search criterion.

The **Directory Search** view offers the following options:

- **Finding a contact**
- **Finding and adding a contact**
- **Finding and calling a contact**
- **Finding and opening a contact**

### 2.6.2.1 How to Find a Contact

Looking for a contact by directory search.

To find a contact proceed as follows:

### ***Step by Step***

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

You see a list of search hits.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

## **2.6.2.2 How to Add a Contact to the Contact List**

Looking for a contact and adding him/her to your OpenScape contact list.

To find a contact and add him/her to your OpenScape contact list proceed as follows:

### ***Step by Step***

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Add**.
- 5) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

## **2.6.2.3 How to Find and Call a Contact**

Looking for a contact and calling him/her

To find a contact and call him/her proceed as follows:

### ***Step by Step***

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Call....**  
The dialog for making calls opens.
- 5) If the contact has several devices, select one of them in the dialog under **Number:..**
- 6) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

## **2.6.2.4 How to Find a Contact and Display Contact Data**

Looking for a contact and displaying his/her contact data

To find a contact and display his/her contact data proceed as follows:

### ***Step by Step***

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Open**.
- 5) Click on **OK**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.



## 2.6.3 Journal

The journal view displays the last 20 incoming, outgoing, and missed calls. The type of journal entry (incoming, outgoing, missed) displays at the left of each number in the Journal.

The **Journal** view offers the following options:

- **Updating a Journal**
- **Calling a phone number**
- **Calling a contact**
- **Deleting a journal entry**

### 2.6.3.1 How to Update a Journal

Refreshing the journal

To refresh the journal proceed as follows:

#### *Step by Step*

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select **Refresh**.

The journal's content is updated.

### 2.6.3.2 How to Call a Phone Number from the Journal

Calling a phone number from the OpenScape journal.

To call a phone number from your OpenScape journal proceed as follows:

#### *Step by Step*

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the phone number you wish to call.
- 3) Select **Call...**

The dialog for making calls opens.

- 4) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device. Use the combo box to temporarily change the device before making a call.

The call is initiated.

### 2.6.3.3 How to Call a Contact from the Journal

Calling a contact from your OpenScape journal.

To call a contact from your OpenScape journal proceed as follows:

#### *Step by Step*

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the contact you wish to call.
- 3) Select **Call...**  
The dialog for making calls opens.
- 4) If the contact has several devices, select one of them in the dialog under **Number:**.
- 5) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.  
Use the combo box to temporarily change the device before making a call.

The call is initiated.

### 2.6.3.4 How to Delete a Journal Entry

Deleting a journal entry from your OpenScape journal.

To delete a journal entry from your OpenScape journal proceed as follows:

#### *Step by Step*

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the journal entry you wish to delete.
- 3) Select **Delete**.

The journal entry is deleted from the journal.

## 2.6.4 Devices

Select **Devices** in the contact view to display the devices list.

The **Devices** view offers the following options:

- **Selecting the preferred device**
- **Adding a new device to the device list**
- **Editing a device**
- **Deleting a device**

### 2.6.4.1 How to Select a Preferred Device

Selecting another device from the device list.

To select another device from the device list proceed as follows:

#### *Step by Step*

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select the device to serve as the preferred one from the device list.
- 3) Select **Preferred Device**.

The selected device is used as preferred device.

### 2.6.4.2 How to Add a new Device to the Device List

Adding a new device to device list

To add a new device to the device list proceed as follows:

#### *Step by Step*

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select **New....**

The **New Device** dialog opens.

- 3) Enter the following information in this dialog's fields:

**Name:** <Enter a unique name>

**Address:**+491710007222 (example Europe)

**Address:**+14084921234 (example USA)

- 4) You can set the maximum ring time on this device via the **RNA** radio button:  
0 (infinite ring time)
- 5) Click on **OK**.

The window closes and the device list refreshes automatically.

### 2.6.4.3 How to Edit Device Settings

Editing a device's settings.

To edit a device's settings proceed as follows:

#### *Step by Step*

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Pick the device to be edited via **Select**.

3) Select **Edit...**

The **Edit device** dialog opens.

4) Change the fields in this dialog as desired.

5) You can set the maximum ring time on this device via the **RNA** radio button:  
0 (infinite ring time)

6) Click on **OK**.

The window closes and the device list refreshes automatically.

## 2.6.4.4 How to Delete a Device

Deleting a device from the device list.

To delete a device from the device list proceed as follows:

### *Step by Step*

1) Invoke the **Devices** menu in the OpenScape Mobile Client.

2) Pick the device to be deleted via **Select**.

3) Select **Delete...**

4) Click on **OK**.




The device is deleted and the device list refreshes automatically.

## 2.6.5 Conferencing Features

Conferencing features in mobile devices with Windows/Nokia operating system.

The **Conferences** view displays a list of all conferences you have created so far.

The conference status icons used in this context have the following meaning:

-  Ad-hoc conference
-  Started conference
-  Currently inactive conference

---

**NOTICE:** You cannot configure any new scheduled conferences via the OpenScape Mobile Client.

---

The context menu of a scheduled conference features the following options:

- **Open** to display the details of a conference.
- **Start Conference** to open the dialog for starting a conference.

You can change the dial-in status of a scheduled-conference participant via his/her context menu. The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

### 2.6.5.1 Opening a Conference Entry

Opening an available conference entry for displaying conference data.

How to display a conference entry:

#### *Step by Step*

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Open**.

The conference details are displayed.

### 2.6.5.2 How to Start a Conference

Starting an available conference.

To start an available conference proceed as follows:

#### *Step by Step*

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Start**.

The scheduled conference is initiated.

## 2.6.6 More...

The functions in the **More...** menu of the OpenScape Mobile Client.

The following functions are provided on the mobile device via the **More...** menu:

- Call
- Handover...
  - ... to another device from your device list
- Set status
- Set rule
- Settings
  - User information with: set current time zone, open error report and display application infos.

- Refresh automatically/manually

### 2.6.6.1 How to Make a Call

Dialing a phone number not contained in your contact list.

To dial a phone number not contained in your contact list proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Enter the phone number you want to call.
- 3) In the **Call me on my device:** field, select the device you want to use to make the phone call from. The default device the call will be started on is the selected preferred device. Use the combo box to temporarily change the device before making a call.
- 4) Press the **OK** button.

The call is initiated.

### 2.6.6.2 How to Hand Over a Call

Transferring a call to another phone number or another device from your device list.

---

**NOTICE:** You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

---

To transfer a call to another phone number or another device from your device list, execute the following steps in the **Handover** dialog:

#### *Step by Step*

- 1) Open the **Handover** dialog to select a name, phone number or an individual device.
- 2) The, execute one of the following steps:
  - Enter an extension number in the **Handover** field and push the **OK** button.
  - Push the **Own Device** button and select the device you want to receive the call.
- 3) Press the **OK** button.

The call is transferred.

### 2.6.6.3 Selecting the Presence Status

Setting or changing your own presence status.

To set or change your presence status proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select the **Select Status** feature.
- 3) Select the desired status:
  - **Available**
  - **Be right back**
  - **Busy**
  - **In a meeting**
  - **Do not disturb**
  - **Unavailable**
- 4) Press **Quit**.

Your OpenScape UC Application contacts can now see the selected presence status at the bottom screen margin.

### 2.6.6.4 Routing Rules

Selecting a routing rule pre-defined on the OpenScape UC Application via the OpenScape Mobile Client.

The active rule is marked by a star. If a rule is activated that you do not want to use, deselect the activated rule and select a different rule.

If a rule is set, the rule symbol is displayed in the status bar of every screen in the OpenScape Mobile Client.

### 2.6.6.5 How to Set a Rule

Activating or deactivating a rule for handling your calls.

#### *Prerequisites*

- Before activating or deactivating a rule, you must have defined at least one rule in your OpenScape Desktop Client or OpenScape Web Client.

To activate or deactivate a rule for handling your calls proceed as follows:

### ***Step by Step***

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select **Set rule**.
- 3) Select the rule you wish to activate or deactivate.
- 4) Click on **Save**.

The selected rule is activated or deactivated.

## **2.6.6.6 Settings**

More functions in the **More...** menu under **Settings**.

You can invoke the following functions in the **Settings** menu:

- **User Information**
  - **Set current time zone**
  - Error log
  - About
- **Options > Auto Refresh**

## **2.6.6.7 User Information**

Summary of the functions in the menu **More... > Settings > User Information**.

You can invoke the following functions in the **User Information** menu:

- **Set current time zone**
- **Display error report**
- **Display information**

## **2.6.6.8 User Information - How to Set the Current Time Zone**

Setting the current time zone via the **User Information** function.

To set the current time zone proceed as follows:

### ***Step by Step***

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select the **Current Timezone** from the popup display.
- 4) Enter an appropriate location description in the **Location** field.
- 5) The **Note** section lets you enter an optional message that displays when other OpenScape UC Application users view your presence.



- 6) Press the **OK** button or the **return key**.

The changed configuration settings are copied and the dialog closes.

#### 2.6.6.9 User Information - How to Display an Error Report

Displaying a list of errors that may have occurred.

To display an error list proceed as follows:

##### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **Error Log**.

The error report is displayed.

#### 2.6.6.10 User Information - How to Display Information

Displaying the name, version number and license information of the application.

To display the name, version number and license information of the application proceed as follows:

##### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **About**.

The information is displayed.

#### 2.6.6.11 How to Set the Update Mode to Manual or Automatic

Setting the update mode.

To set the update mode to manual or automatic proceed as follows:

##### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **Options**.

- 4) Select **Auto Refresh** to activate/deactivate the automatic update.
- 5) Press **Save**.

The settings are saved.

## 2.6.7 How to Close OpenScape Mobile Client

Closing the OpenScape Mobile Client.

To close the OpenScape Mobile Client proceed as follows:

### *Step by Step*

- 1) Invoke the **Exit** menu in the OpenScape Mobile Client.
- 2) Click on **OK**.

The OpenScape Mobile Client shuts down.

## 3 Blackberry Mobile Devices

Using OpenScape Mobile Client on Blackberry mobile devices.

In the following we describe how to use OpenScape Mobile Client on Blackberry mobile devices.

### 3.1 Application Requirement for Blackberry Mobile Devices

Application requirements for using OpenScape Mobile Client on Blackberry mobile devices.

The application requires on the OpenScape UC Application an Enterprise Mobile License and Blackberry OS 4.2.1 or later.

### 3.2 Virus Scanner for Blackberry

Suitable anti-virus programs for Blackberry mobile phones are still being tested. We can therefore not recommend a special virus scanner for Blackberry mobile phones.

### 3.3 Installing the Applet on the Blackberry

Installing the applet on a Blackberry mobile device.

In the following we describe how to install the applet on the Blackberry mobile device:

#### ***Step by Step***

- 1) Start the web browser on your PC.
- 2) To download the applet version appropriate for your mobile device, enter the following internet address in the browser:

```
http://<IP address or server name of the Facade  
server>:8081/download
```

---

**NOTICE:** Your system administrator provides the address data for the Facade server.

---

- 3) Select the applet file appropriate for your mobile device in the download area.
- 4) Load this file onto the desktop of your PC.
- 5) Connect your Blackberry mobile device to a USB port on your personal computer via connection cable.
- 6) Start the Blackberry desktop manager.

- 7) Start the program installation module.
- 8) Click **Next**.
- 9) Select the USB connection to the device and click **Next**.  
The Assistant synchronizes the currently installed programs on both the Blackberry and your personal computer.
- 10) Click the **Add** button.
- 11) Select the OpenScape Mobile Client package you have stored on the desktop of your PC (for example `OSMC_J2ME.alx`).  
Depending on the version of your Blackberry Desktop Manager you may have to execute the following step if the library package is not displayed. It must be installed manually in the next steps.
  - a) Click the **Add** button.
  - b) Select the library package with common functions (OSMCCCommon).
- 12) Click **Next**.  
The installation starts.

## 3.4 Starting the Application on the Blackberry

Starting the applet on the Blackberry mobile device.

In the following we describe how to start the applet on the Blackberry mobile device:

### **Step by Step**

- 1) Click the OpenScape UC Application program icon on your mobile device.
- 2) Log on to the OpenScape UC Application.
  - **User name:** <complete OpenScape UC Application user name in the format: `USER_NAME@DOMAIN`>

---

**NOTICE:** If configured in the OpenScape UC Application you can also use the Windows account for logging on. You then enter the user name in the format **<domain>|<user name>**.

---

- **Password:** <password>
- **Server:** `http://<IP address or server name of the Facade server>:8081/axis/services`

---

**NOTICE:** Your system administrator provides the logon data.

---

**3) Click on Login.**

---

**NOTICE:** The most common cause for a failed connection setup is an error in the configuration of GPRS or WLAN.

You can obtain information about this topic via the following RIM website:

```
http://www.blackberry.com/btsc/microsites/  
search.do?cmd=displayKC&docType=kc&exter-  
nalId=KB11678&sliceId=1&docTypeID=DT_SUPPORTISS  
UE_1_1&dialogID=151200317&stateId=1%200%2015119  
6706
```

---

The application starts.

## 3.5 How to Update the Applet on the Blackberry

Updating the applet on a Blackberry mobile device.

In the following we describe how to update the applet on the Blackberry mobile device:

### **Step by Step**

- 1)** Start the web browser on your PC.
- 2)** To download the new applet version appropriate for your mobile device, enter the following internet address in the browser:

```
http://<IP address or server name of the Facade  
server>:8081/download
```

---

**NOTICE:** Your system administrator provides the address data for the Facade server.

---

- 3)** Select the new applet file appropriate for your mobile device in the download area.
- 4)** Load this file onto the desktop of your PC.
- 5)** Connect your Blackberry mobile device to a USB port on your personal computer via connection cable.
- 6)** Start the Blackberry desktop manager.
- 7)** Start the program installation module.
- 8)** Click **Next**.
- 9)** Select the USB connection to the device and click **Next**.

The Assistant synchronizes the currently installed programs on both the Blackberry and your personal computer.

**10)** Click the **Add** button.

**11)** Select the OpenScape Mobile Client package you have stored on the desktop of your PC (for example `OSMC_J2ME.alx`).

Depending on the version of your Blackberry Desktop Manager you may have to execute the following step if the library package is not displayed. It must be installed manually in the next steps.

**a)** Click the **Add** button.

**b)** Select the library package with common functions (OSMCCCommon).

**12)** Click **Next**.

The installation starts.

## 3.6 EDGE/GPRS Connection for Blackberry

On a Blackberry 8100 Pearl, you define the GPRS settings via the application screen under **Options > Advanced Options > TCP**.

The GSM (EDGE) settings must relate to the provider of the installed SIM card. You must set the APN at a minimum.

Two examples of German providers:

Provider	APN	APN user name	APN password
T-Mobile	internet.t-mobile	t-mobile	tm
o2	surfo2	No entry	No entry

## 3.7 Operation

The OpenScape Mobile Client features are the same for all supported mobile phone platforms as far as possible. However, the menu structures slightly deviate from each other or are displayed in different views on some platforms.

The following views are available:

### Contacts

The view is the main view to which you can return from the other views. Here you can create, edit, call or delete contacts.

### Find Contact (directory search)

You can use the **Directory Search** view to find a specific contact. You can look for contacts by entering a contact name in the global address directory as well as in your private address book.

### Journal

The **Journal** view displays the last 20 incoming, outgoing, and missed calls.

## Devices

The **Devices** view opens your terminal-device list. In there you can add, edit or delete a terminal device. Furthermore, you can select a device as the one you prefer for the one-number service (ONS).

## Conferences

You can manage your conferences via this view.

## More...

The **More...** view provides the following options:

- Under **Call** you can dial a phone number not contained in your contact list. This number is dialed via the one-number service, so that your preferred device is used.
- Under **Handover to** you can transfer an active call to another terminal device or to another extension. The device can be of your or somebody else's extension.

---

**NOTICE:** You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

Only Class-A devices are principally able to simultaneously use a voice and the data connection.

Please note that some devices are Class-A only in the UMTS(3G)/GSM combination, but are Class-B in case of GPRS(2G)/GSM.

Consequently, these devices are only capable of using both connections simultaneously if a 3G connection exists.

Supported devices:

Class-B: iPhone 2G, Nokia E61i, E65, E51, 6720, BlackBerry 8100, 8120, 8800, 8820, 8900, 9000, 9700.

Class-A: iPhone 3G(S), iPhone 4G(S), Nokia E52, E72.

In case of devices not listed above you can consult the associated device specifications for details.

---

- Under **Select Status** you can invoke the list of status options for your presence display.
- Under **Setting a Rule** you can activate or deactivate a rule for handling your calls.
- Under **Settings** you can display user information, set the update mode to manual or automatic and view an error protocol.

---

**NOTICE:** If you have set the **Auto Refresh** feature, the display is updated each time you change the view.

---

## Exit

Select this option to close the OpenScape Mobile Client.

## 3.7.1 Contacts

Contacts are the address items you entered in your private contact lists on the OpenScape server. Contacts can be combined in groups. The contact view of the OpenScape UC Application represents these groups. The group **Standard** is a defaulted group that displays all of your private contacts.

The **Contacts** view offers the following options:

- **Calling a contact**
- **Adding a contact manually**
- **Opening a contact**
- **Editing a contact**
- **Deleting a contact**
- **Initiating an Ad-hoc conference**
- **Creating a group**
- **Adding a contacts group**
- **Editing a group**
- **Deleting a group**

### 3.7.1.1 How to Call a Contact

Calling a contact.

To call a contact proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Select the contact to be called.

---

**NOTICE:** When selecting the conference participants, please heed their telephone status.

---

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- 3) Select **Call...**

The dialog for making calls opens.



- 4) If the contact has several devices, select one of them in the dialog under **Number:**.
- 5) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

### 3.7.1.2 How to Add a Contact Manually

Adding a new contact to the contact list.

To add a new contact proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Press **Manual Input**.  
The **New Contact** dialog opens.
- 3) Enter the contact data manually.
- 4) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

### 3.7.1.3 How to Open a Contact

Displaying data of an available contact.

To open a contact proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contact via **Select**.
- 3) Select **Open**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

### 3.7.1.4 How to Edit a Contact

Editing an available contact.

To edit a contact proceed as follows:

### ***Step by Step***

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
  - 2) Pick the contact to be edited via **Select**.
  - 3) Select **Edit...**
- The **Edit contact** dialog opens.
- 4) Perform the desired modifications.
  - 5) Click on **OK**.

The dialog closes and the contact is changed in your OpenScape contact list.

## **3.7.1.5 How to Delete a Contact**

Deleting a contact.

To delete a contact proceed as follows:

### ***Step by Step***

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the contact to be deleted via **Select**.
- 3) Select **Delete**.
- 4) Click on **OK**.

The dialog closes and the contact is removed from your OpenScape contact list.

## **3.7.1.6 How to Create a new Contact Group**

Configuring a new contact group.

To configure a new contact group proceed as follows:

### ***Step by Step***

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to **New group**.
- 3) Enter the name of the new group.
- 4) Click on **Save**.

The new contact group has been defined and added to the OpenScape contact list.

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

### 3.7.1.7 How to Add Contacts to a Contact Group

Adding a new contact to a contact group

To add contacts to a contact group proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Add Contact**.
- 4) Select the subscribers you wish to add to the group from your OpenScape contact list.
- 5) Click on **Save**.

The contacts are added to the group.

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

### 3.7.1.8 How to Edit a Contact Group

Editing a contact group.

To edit a contact group proceed as follows:

#### *Step by Step*

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Edit group**.
- 4) Change the name of the selected group.
- 5) Click on **Save**.

The name of the group is changed and updated in the OpenScape contact list.

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

### 3.7.1.9 How to Delete a Contact Group

Deleting a contact group.

To delete a contact group proceed as follows:

### **Step by Step**

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Move to the desired group.
- 3) Move to **Delete group**.
- 4) Click on **Save**.

The contact group has been removed from the OpenScape contact list.

---

**NOTICE:** The contacts that were members of the deleted contact group are still present in the OpenScape contact list.

---

---

**NOTICE:** You may have to synchronize your OpenScape contact list.

---

### **3.7.1.10 How to Initiate an Ad-hoc Conference**

Initiating an Ad-hoc conference.

To initiate an Ad-hoc conference proceed as follows:

### **Step by Step**

- 1) Invoke the **Contacts** menu in the OpenScape Mobile Client.
- 2) Pick the desired contacts via **Select**.

---

**NOTICE:** When selecting the conference participants, please heed their telephone status.

---

The icons that indicate the contacts' telephone status have the following meaning:



Line busy



Line free



No status display possible

- 3) Select **Conference**.

The **Start Ad hoc Conference** window opens.

- 4) If the contacts have several devices, select one of them for each contact in the dialog under **Number:**.

---

**NOTICE:** In case of scheduled conference the members' device cannot be selected. If required, the single members are always called on their ONS number.

---

- 5) If required, change the dial-in status.

The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

- 6) In the **Call me on my device** field use the combo box to select one of your devices for the conference.

---

**NOTICE:** As conference member you can view the other members' presence and media status; however, you cannot see whether the members are connected to the conference. A scheduled conference is shown in the contact list in the frame "Active conferences".

In this release of the OpenScape Mobile Client, no scheduled conferences can be created, edited or deleted. You can only change the participants' Dial-In/Dial-Out status.

---

The ad-hoc conference is initiated.

## 3.7.2 Directory Search

You can use the **directory search** to find a specific contact. In this process, the global and your private address book are involved in the search. You can use either the contact's surname or first name as search criterion.

The **Directory Search** view offers the following options:

- **Finding a contact**
- **Finding and adding a contact**
- **Finding and calling a contact**
- **Find and open contact**

### 3.7.2.1 How to Find a Contact

Looking for a contact by directory search.

To find a contact proceed as follows:

### ***Step by Step***

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

You see a list of search hits.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

## **3.7.2.2 How to Add a Contact to the Contact List**

Looking for a contact and adding him/her to your OpenScape contact list.

To find a contact and add him/her to your OpenScape contact list proceed as follows:

### ***Step by Step***

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Add**.
- 5) Click on **OK**.

The dialog closes and the contact is added to your OpenScape contact list.

## **3.7.2.3 How to Find and Call a Contact**

Looking for a contact and calling him/her

To find a contact and call him/her proceed as follows:

### Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Call...**  
The dialog for making calls opens.
- 5) If the contact has several devices, select one of them in the dialog under **Number:**.
- 6) In the **Call me on my device** field use the combo box to select one of your devices for making a call.

The call is initiated.

## 3.7.2.4 Looking for a Contact and displaying Contact Data

Looking for a contact and displaying his/her contact data

To find a contact and display his/her contact data proceed as follows:

### Step by Step

- 1) Invoke the **Directory Search** menu in the OpenScape Mobile Client.
- 2) To start searching, enter the first name, surname or some initials in the input line.

---

**NOTICE:** If you enter initials and the ensuing search delivers too many hits, you may have to repeat searching with a larger number of initials.

---

You see a list of search hits.

- 3) Mark the desired contact entry with **Select**.
- 4) Select **Open**.
- 5) Click on **OK**.

The contact details are displayed. This information includes the data **time zone**, **location**, **note** as well as the group memberships.

### 3.7.3 Journal

The journal view displays the last 20 incoming, outgoing, and missed calls. The type of journal entry (incoming, outgoing, missed) displays at the left of each number in the Journal.

The **Journal** view offers the following options:

- **Updating a journal**
- **Calling a phone number**
- **Calling a contact**
- **Deleting a journal entry**

#### 3.7.3.1 How to Update a Journal

Refreshing the journal

To refresh the journal proceed as follows:

***Step by Step***

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select **Refresh**.

The journal's content is updated.

#### 3.7.3.2 Calling a Phone Number from the Journal

Calling a phone number from the OpenScape journal.

To call a phone number from your OpenScape journal proceed as follows:

***Step by Step***

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the phone number you wish to call.
- 3) Select **Call...**

The dialog for making calls opens.

- 4) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device. Use the combo box to temporarily change the device before making a call.

The call is initiated.



### 3.7.3.3 Calling a Contact from the Journal

Calling a contact from your OpenScape journal.

To call a contact from your OpenScape journal proceed as follows:

#### *Step by Step*

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the contact you wish to call.
- 3) Select **Call....**  
The dialog for making calls opens.
- 4) If the contact has several devices, select one of them in the dialog under **Number:.**
- 5) In the **Call me on my device:** field, select the device you want to use to make the phone call from.

The default device the call will be started on is the selected preferred device.  
Use the combo box to temporarily change the device before making a call.

The call is initiated.

### 3.7.3.4 How to Delete a Journal Entry

Deleting a journal entry from your OpenScape journal.

To delete a journal entry from your OpenScape journal proceed as follows:

#### *Step by Step*

- 1) Invoke the **Journal** menu in the OpenScape Mobile Client.
- 2) Select the journal entry you wish to delete.
- 3) Select **Delete.**

The journal entry is deleted from the journal.

## 3.7.4 Devices

Select **Devices** in the contact view to display the devices list.

The **Devices** view offers the following options:

- **Selecting the preferred device**
- **Adding a new device to the device list**
- **Editing a device**
- **Deleting a device**

### 3.7.4.1 How to Select a Preferred Device

Selecting another device from the device list.

To select another device from the device list proceed as follows:

#### *Step by Step*

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select the device to serve as the preferred one from the device list.
- 3) Select **Preferred Device**.

The selected device is used as preferred device.

### 3.7.4.2 How to Add a new Device to the Device List

Adding a new device to device list

To add a new device to the device list proceed as follows:

#### *Step by Step*

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Select **New....**  
The **New Device** dialog opens.
- 3) Enter the following information in this dialog's fields:  
**Name:** <Enter a unique name>  
**Address:**+491710007222 (example Europe)  
**Address:**+14084921234 (example USA)
- 4) You can set the maximum ring time on this device via the **RNA** radio button:  
0 (infinite ring time)
- 5) Click on **OK**.

The window closes and the device list refreshes automatically.

### 3.7.4.3 How to Edit Device Settings

Editing a device's settings.

To edit a device's settings proceed as follows:

#### *Step by Step*

- 1) Invoke the **Devices** menu in the OpenScape Mobile Client.
- 2) Pick the device to be edited via **Select**.

3) Select **Edit....**

The **Edit device** dialog opens.

4) Change the fields in this dialog as desired.

5) You can set the maximum ring time on this device via the **RNA** radio button:  
0 (infinite ring time)

6) Click on **OK**.

The window closes and the device list refreshes automatically.

### 3.7.4.4 How to Delete a Device

Deleting a device from the device list.

To delete a device from the device list proceed as follows:

**Step by Step**

1) Invoke the **Devices** menu in the OpenScape Mobile Client.

2) Pick the device to be deleted via **Select**.

3) Select **Delete....**

4) Click on **OK**.




The device is deleted and the device list refreshes automatically.

### 3.7.5 Conferencing Features

Conferences in Blackberry mobile devices.

The **Conferences** view displays a list of all conferences you have created so far.

The conference status icons used in this context have the following meaning:

-  Ad-hoc conference
-  Started conference
-  Currently inactive conference

---

**NOTICE:** You cannot configure any new scheduled conferences via the OpenScape Mobile Client.

---

The context menu of a scheduled conference features the following options:

- **Open** to display the details of a conference.
- **Start Conference** to open the dialog for starting a conference.

You can change the dial-in status of a scheduled-conference participant via his/her context menu. The dial-in status lets you control whether a conference member needs to dial in himself/herself or is called automatically at the start of the conference.

### 3.7.5.1 How to Open a Conference Entry

Opening an available conference entry for displaying conference data.

To display a conference entry proceed as follows:

#### *Step by Step*

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Open**.

The conference details are displayed.

### 3.7.5.2 How to Start a Conference

Starting an available conference.

To start an available conference proceed as follows:

#### *Step by Step*

- 1) Invoke the **Conferences** menu in the OpenScape Mobile Client.
- 2) Pick a conference via **Select**.
- 3) Select **Start**.

The scheduled conference is initiated.

### 3.7.6 More...

The functions in the **More...** menu of the OpenScape Mobile Client.

The following functions are provided on the mobile device via the **More...** menu:

- Call
- Handover...
  - ... to another device from your device list
- Set status
- Set rule
- Settings
  - User information with: set current time zone, open error report and display application infos.

- Refresh automatically/manually

### 3.7.6.1 How to Make a Call

Dialing a phone number not contained in your contact list.

To dial a phone number not contained in your contact list proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Enter the phone number you want to call.
- 3) In the **Call me on my device:** field, select the device you want to use to make the phone call from. The default device the call will be started on is the selected preferred device. Use the combo box to temporarily change the device before making a call.
- 4) Press the **OK** button.

The call is initiated.

### 3.7.6.2 How to Hand Over a Call

Transferring a call to another phone number or another device from your device list.

---

**NOTICE:** You can use the **Handover** feature only if it is supported by your terminal device as well as your provider.

---

To transfer a call to another phone number or another device from your device list, execute the following steps in the **Handover** dialog:

#### *Step by Step*

- 1) Open the **Handover** dialog to select a name, phone number or an individual device.
- 2) Then, execute one of the following steps:
  - Enter an extension number in the **Handover** field and push the **OK** button.
  - Push the **Own Device** button and select the device you want to receive the call.
- 3) Press the **OK** button.

The call is transferred.

### 3.7.6.3 How to Select the Presence Status

Setting or changing your own presence status.

To set or change your presence status proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select the **Select Status** feature.
- 3) Select the desired status:
  - **Available**
  - **Be right back**
  - **Busy**
  - **In a meeting**
  - **Do not disturb**
  - **Unavailable**
- 4) Press **Quit**.

Your OpenScape UC Application contacts can now see the selected presence status at the bottom screen margin.

### 3.7.6.4 Routing Rules

Selecting a routing rule pre-defined on the OpenScape UC Application via the OpenScape Mobile Client.

The active rule is marked by a star. If a rule is activated that you do not want to use, deselect the activated rule and select a different rule.

If a rule is set, the rule symbol is displayed in the status bar of every screen in the OpenScape Mobile Client.

### 3.7.6.5 How to Set a Rule

Activating or deactivating a rule for handling your calls.

#### *Prerequisites*

- Before activating or deactivating a rule, you must have defined at least one rule in your OpenScape Desktop Client or OpenScape Web Client.

To activate or deactivate a rule for handling your calls proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Select **Set rule**.
- 3) Select the rule you wish to activate or deactivate.
- 4) Click on **Save**.

The selected rule is activated or deactivated.

### 3.7.6.6 Settings

More functions in the **More...** menu under **Settings**.

You can invoke the following functions in the **Settings** menu:

- **User Information**
  - **Set current time zone**
  - Error log
  - About
- **Options > Auto Refresh**

### 3.7.6.7 User Information

Summary of the functions in the menu **More... > Settings > User Information**.

You can invoke the following functions in the **User Information** menu:

- **Set current time zone**
- **Display error report**
- **Display information**

### 3.7.6.8 User Information - How to Set the Current Time Zone

Setting the current time zone via the **User Information** function.

To set the current time zone proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select the **Current Timezone** from the popup display.
- 4) Enter an appropriate location description in the **Location** field.
- 5) The **Note** section lets you enter an optional message that displays when other OpenScape UC Application users view your presence.

- 6) Press the **OK** button or the **return key**.

The changed configuration settings are copied and the dialog closes.

### 3.7.6.9 User Information - Displaying an Error Report

Displaying a list of errors that may have occurred.

To display an error list proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **Error Log**.

The error report is displayed.

### 3.7.6.10 User Information - How to Display Information

Displaying the name, version number and license information of the application.

To display the name, version number and license information of the application proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **User information**.
- 4) Select **About**.

The information is displayed.

### 3.7.6.11 How to Set the Update Mode to Manual or Automatic

Setting the update mode.

To set the update mode to manual or automatic proceed as follows:

#### *Step by Step*

- 1) Invoke the **More...** menu in the OpenScape Mobile Client.
- 2) Open the **Settings** menu option.
- 3) Select **Options**.



- 4) Select **Auto Refresh** to activate/deactivate the automatic update.
- 5) Press **Save**.

The settings are saved.

### 3.7.7 How to Close OpenScape Mobile Client

Closing the OpenScape Mobile Client.

To close the OpenScape Mobile Client proceed as follows:

#### ***Step by Step***

- 1) Invoke the **Exit** menu in the OpenScape Mobile Client.
- 2) Click on **OK**.

The OpenScape Mobile Client shuts down.



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