



**SIEMENS**

Global network of innovation

**HiPath 1100**

**HiPath 1120**

**HiPath 1150**

**HiPath 1190**

**Attendant Console (AC)**

**System Telephone**

**optiPoint 500 economy**





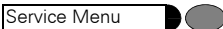
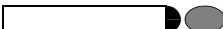
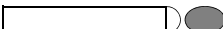
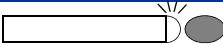
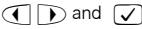
**optiPoint 500 basic**

**optiPoint 500 standard**

**optiPoint 500 advance**

**Quick Reference Guide**

## Explanation of symbols

Symbol	Explanation
	Enter numbers, keys, password, internal or external numbers, etc.
	Signaling with a short beep
	Lift/Replace the handset
	Start conversation
	Service Menu
	Programmable key deleted
	Programmable key is ON
	Blinking Programmable key
	Navigation keys

## Numbering Plan

Description	HiPath 1120	HiPath 1150	HiPath 1190
External line	801 to 808	801 to 832	801 to 845
Extension, including S <sub>0</sub>	11 to 30	11 to 60 610 to 645	101 to 240
Group of external lines	0, 890 to 899		
Internal subscriber group	770 to 779		
Hunt Groups (HG)	780 to 789		
UCD subscriber group	790 to 799		
Carrier	9		
EVM - Default internal number	790		
EVM - Message ports	7491 to 7492		
EVM - Virtual ports	744 to 747		
Fax/DID - Virtual message ports	740 to 743		
USB/CAPI line	10		100
Substitution for * and #	75 and 76 (accordingly)		

# Display Indications

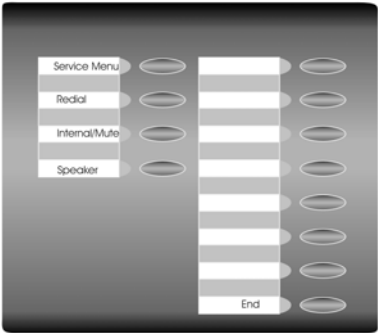
## optiPoint 500

1	06:30	00I00E00R	DE:28
2	27	HiPath 1100>	27 HiPath 1100>

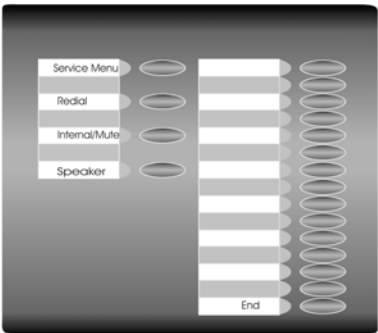
- Line 1 displays current time and carrier's queue status. Carrier queue shows how many calls are waiting to be answered. The first indication – "00I" – is for internal calls. The second – "00E" – for external calls. The last one – "00R" – is for recalls.  
When a new message arrives at the carrier, the number and/or name (as configured for the display) of the caller is displayed for 3 seconds on Line 1. Afterwards the display goes back to showing the carrier's queue.  
If someone leaves the carrier's queue, the name and/or number of the last caller will be displayed.
- Line 2 displays the internal number, system name, and available options that can be selected by pressing . If the ">" appears on the right, it means there are more options available. Options can be accessed using and .

# Configuring the keys

## optiPoint 500 Economy, Basic and Standard



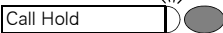
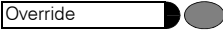
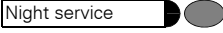
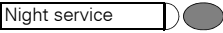
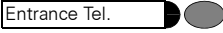
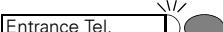
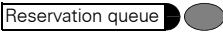
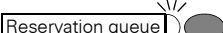
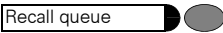


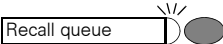
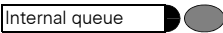
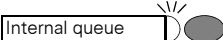
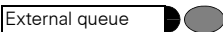
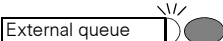
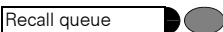
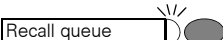
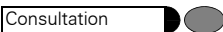

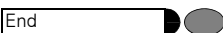
## optiPoint 500 Advance



Notes:  
See the User Manual (A31003-K1160-B801-\*) or the HiPath 1100 Manager for information on how to program keys. Labels for programmable keys can be printed/changed using the "Printing Labels" service on the HiPath 1100 Manager.  
System telephone settings can be configured individually according to each user's preferences. For further information on how to configure a system telephone, see the manual included with the unit.

## Viewing system status

Function	Meaning	Key action
<b>Call Hold</b>		
	Parking slot is empty.	Places the caller on hold.
	Parking slot is busy.	Resumes conversation on a call parked in this slot.
	An internal or external call is recalling after a 3-minute wait.	Resumes conversation on a call parked in this slot.
<b>Override</b>		
	No signal assigned.	Overrides the conversation.
<b>Night service</b>		
	Night service deactivated.	Enter the password to activate the service.
	Night service activated.	Enter the password to deactivate the service.
<b>Entrance telephone queue</b>		
	No calls.	No action.
	One or more internal entrance telephone calls are ringing.	Answer the entrance telephone call.
<b>Line reservation queue</b>		
	No reservation signal present.	No action.
	Reservation signaling.	Takes the line that is signaling a reservation.
<b>Recall queue</b>		
	No Recall is ringing.	No action.

Function	Meaning	Key action
	Callback.	Accepts callback and starts the call.
<b>Internal queue</b>		
	No internal call or internal callback.	No action.
	One or more internal calls and internal callbacks ringing.	Answers the internal call that has been waiting the longest.
<b>External queue</b>		
	No external calls.	No action.
	One or more external calls are ringing.	Answers the external call that has been ringing the longest.
<b>Recall queue</b>		
	No external recalls.	No action.
	Recall ringing.	Answers the external recall that has been ringing the longest.
<b>Consultation</b>		
	No signal assigned.	Makes a consultation to a second extension.
<b>Transfer</b>		
	No signal assigned.	Transfers a call that has been waiting.
<b>End</b>		
	No signal assigned.	Ends the conversation in progress and returns to the call that is waiting, if there is one. Functions as a telephone hook.

# Feature

Features can be selected as follows:

1. Using the **Navigation keys** in the main menu
2. Using the **Service Menu** key then browsing the feature option list
3. **Using the Service Menu key and the appropriate feature code**
4. Using a **programmable key**
5. Using the **feature code**

## Main functions

The list below describes the most frequently used features for the Attendant Console.

Function	Attendant Console (AC)
Individual speed dialing	
Individual speed dialing Programming	
System speed dialing	
<b>Transfer</b> When an external analog line programmed as "Type of answering signal" or a digital line is being used, you must wait for an answer before transferring the call. For transfers without consultation, there is no need to wait before answering or to use the Transfer key, in the case of an internal transfer).	<b>Internal</b>  <b>External</b> 
<b>Consultation</b> (To end a consultation wait for replacement of handset or select the End key)	
<b>Toggle</b> (Use after consultation for answering a second or urgent call)	
Call forwarding to external number	
Internal call forwarding	
Call forwarding Deactivation	

Function	Attendant Console (AC)
<b>Call forward no answer or busy</b> Activation	+  extension, Voice mail group Call group or external line+ <input checked="" type="checkbox"/>
<b>Call forward no answer or busy</b> Deactivation	
<b>Suffix dialing</b>	+  data
<b>Speaker</b>	<p>Activate/deactivate speakerphone</p> <p> <input type="text" value="Speaker"/> </p> <p>Activate/deactivate speaker</p> <p> <input type="text" value="Speaker"/> </p>
<b>Programming a feature for a key</b>	<p> <input type="text" value="Select a key"/> </p> <p>  feature to be programmed and <input checked="" type="checkbox"/></p>
<b>Conference</b>	<p> <input type="text" value="Consultation"/>   number</p> <p> <input type="text" value="Service Menu"/> </p> <p></p>



## Note 1:

For Korea the numbering plan changes as follows:

- a) Access to the group of external lines is done with digit "9" instead of "0"
- b) Calling an operator terminal is done with digit "0" instead of "9"
- c) Group call pickup is done with sequence "\*\*0" instead of "\*\*57"
- d) Recovery of a parked call is done with sequence "\*\*57" instead of "\*\*0"



## Note 2:

Feature codes can be changed with the HiPath 1100 Manager. An expert should be consulted in this case.

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